

Australian General Practice Accreditation Limited (AGPAL) and Quality Innovation Performance Limited (QIP) – Statement of Reconciliation

Our Understanding

AGPAL and QIP acknowledge and recognise Aboriginal and Torres Strait Islander peoples as the first peoples of Australia and the traditional custodians of the land.

We embrace reconciliation as a way to build better relationships with Aboriginal and Torres Strait Islander peoples and organisations so that we can continue to do the work to support strong and sustainable organisations that can provide quality services to their communities. We recognise the crucial role that the Aboriginal Community Controlled Sector plays in upholding the rights of Aboriginal and Torres Strait Islanders and in closing the unacceptable gap in life expectancy.

AGPAL and QIP acknowledge and regret the intergenerational trauma experienced as a result of colonisation, the Stolen Generations and the legacy of social and economic disadvantage, which continues to affect many Aboriginal and Torres Strait Islander people today.

Our commitment

AGPAL and QIP are committed to conducting our business and providing programs, products and services that reflect mutual respect, goodwill, equity and social justice. We are committed to doing our part in working together with Aboriginal and Torres Strait Islander people to achieve:

“A united Australia which respects this land of ours; values the Aboriginal and Torres Strait Islander heritage, and provides Justice and Equity for all” (Vision of Council of Aboriginal Reconciliation 1997).

Our decisions and our actions when working with Aboriginal and Torres Strait Islander peoples and organisations will be guided by our Reconciliation Statement. Reconciliation in action for AGPAL and QIP will focus on working in partnership with Aboriginal Community Controlled Organisations to implement culturally appropriate accreditation processes. Through our programs and services, we will work together with Aboriginal and Torres Strait Islander people and organisations to strengthen the cultural safety and cultural diversity of our own organisation and the organisations who engage with us.

Achieving our commitment

We will do this by:

- Acknowledging, respecting and promoting cultural safety and diversity in our operations;
- Consulting with the relevant organisations in the development and evaluation of programs;
- Working with Aboriginal organisations to support strong organisational systems that achieve and maintain accreditation;
- Supporting the inclusion of cultural safety, respect and competence in standards and accreditation systems;
- Working closely with Boards and staff from Aboriginal organisations to ensure the accreditation process recognises the role of culture and community control;
- Supporting the role of Aboriginal organisations, through quality improvement, capacity building and accreditation services;
- Increasing the engagement of Aboriginal organisations through consultation, feedback, decision making and quality improvement within AGPAL and QIP;
- Increasing training opportunities for Aboriginal and Torres Strait Islander assessors;
- Increasing the understanding of Aboriginal identity, culture and experience within QIP;
- Identifying key contacts within AGPAL and QIP for Aboriginal organisations to raise issues of concern and liaise on issues of importance to them;
- Actively working to eliminate any racism in the workplace;
- Developing, implementing and reviewing a Reconciliation Action Plan based on this statement. AGPAL and QIP hope that the spirit and practice of reconciliation will be nurtured and grow strong amongst all Australians.